

Photo Credit: Dan Ritter



Robin Murray

THANK YOU AND GOODBYE

Robin Murray began his career with Edmonton John Howard Society (EJHS) in May 1988. He retired in December after nearly 34 years of outstanding, dedicated service.

Throughout his career, Robin demonstrated a mastery of servant leadership. Servant leadership is defined as a philosophy and set of practices that enriches the lives of individuals, builds better organizations, and ultimately creates a more just and caring world.

Robin's positive spirit, tremendous compassion for others, passion to serve, vision-with-action orientation, and wonderful sense of humour helped make EJHS a successful, highly collaborative organization. Thanks to his time with EJHS, we have a stronger non-profit sector in Edmonton and a more just and caring society.

With Robin's retirement, CFO Dan Ritter stepped in as interim CEO for three months. We are thankful for Dan's leadership during this transition as we hired a new CEO.

Dan will be celebrating 30 years with EJHS later this year, and his can do, positive approach is admirable. He dug deep to fill this interim role; balancing operations, hiring, and entering into audit season. Dan is an "owner" and dedicated to the agency so when the doors don't operate he stays until they are secure and when the sidewalk is icy he lays salt. As Dan moves into a supportive role with the new CEO, Dan's commitment to EJHS and our staff and the oversight of all things finance will remain strong.

"We should take time to focus beyond our immediate horizon, which will help put existence in proper perspective."

Dan leaves his interim role with the following quote: "We should take time to focus beyond our immediate horizon, which will help put our problems and existence in proper perspective." This was thoughtfully placed on an impressive photo of the Veil Nebula taken by Dan from his home away from Edmonton in Comox, B.C. Our theme for our annual report is VISION and with this quote in mind we thought this would serve as the perfect cover photo.



Jim Klingle Board Chair



DeAnn Hunter Chief Executive Officer

EXECUTIVE MESSAGE

This past year was certainly a time of transition. With transition comes opportunity. The theme of this year's report, vision, is fitting as we reflect on what we achieved and look forward to what is possible.

Our vision is safety and harmony in our community. We strive for this by recognizing the humanity and intrinsic worth of all individuals, providing a welcoming approach and an open door to all. Our vision, mission and values will remain strong and intact as we continue our commitment to meet the unmet needs of vulnerable individuals. How we achieve our vision is where we see the opportunity.

The pandemic brought forward many blessings and insights and has offered us an unprecedented chance to assess what's working, what's no longer necessary, how we may improve and what other role(s) we can play to make our community safer.

What better time to reflect forward than with new leadership. EJHS' new CEO, DeAnn Hunter, is grounded in community, experienced with mental health and criminal justice, and passionate about the work we do and the clients we serve.

Our vision involves recognizing and encouraging bold leadership from everyone in the organization whether in a leadership role or working part-time. We'll be looking for quality improvement ideas from all employees. What can we do as an organization to enhance our lives and the lives of our clients? From mental health to professional development to program innovation, we have a lot of opportunity.

We would like to acknowledge the incredible work of our staff. We have a strong culture and this is reflected in the many success stories in this report. We're proud of everyone for stepping up and doing what is needed every day.

We would like to also acknowledge all levels of government, non-government agencies and academic institutions that collaborate with us to develop programs that make a difference in the lives of individuals. Thank you also to our board of directors who generously donate their time and knowledge to help govern EJHS.

EJHS would not be able to strive for its vision without the connections we have. We are grateful to all our funders, collaborators, partners, clients, and colleagues. Together, we'll create a safer and more harmonious community for all.



FAMILY VIOLENCE PREVENTION CENTRE (FVPC)

The **Domestic Violence Complainant Assistance Program** (DVCAP) supports clients testifying in domestic violence trials. One of DVCAP's clients published a book about her experience with domestic violence and the journey through the justice system and we couldn't be prouder. The supports she received from DVCAP are mentioned throughout her book, Escaping My Predator.

This book highlights the importance of court support for the complainant and our client wrote it to help others navigate the process. The book will also be used as a training tool for the Edmonton Police Service.

EJHS is acknowledged in her book and she received a nomination award at the Diverse Voices Conference. She presented staff with a signed copy, recognizing their work, commitment and impact.

"I cannot thank DVCAP and Edmonton John Howard Society enough for the services they provided. Not having family close, this resource was the best thing for me while facing [him] in court numerous times over the last two years. The team helped reassure me when I doubted myself, calmed me when my nerves were so bad I shook when I stood, comforted me when I was exhausted from the battles and unknown outcomes. They were sure to help me understand the court processes and anything I may have missed. They were there for me right 'til the end when my predator was sentenced for all he did to me. They became like family. I sure hope that others who need it will use these services for support, to help them get through whatever they have to go through, to help heal them. Thank you all." - Our client

"As a court support worker, you know the job requires you to provide support. I can say this client was one of the first to pave the way and will always be someone I think about when supporting others. Sitting in the courtroom watching the client read her victim impact statement and face her abuser was empowering. This client showed unbelievable strength and sought justice. Her statement was very impactful; a lot of us in the court room fought back tears, including the judge. Today we now have her book that tells the story of her strength." – Samantha Desjarlais, DVCAP

Domestic Violence Complaint Program served 302 clients



Nalah Centre Team with our Client



The **Community Outreach** team believes self-care is integral to coping and healing. Research shows that violence undermines confidence, self-worth, and victims' ability to be active and engaged in their own lives. Self-care is critical in helping individuals regain control and maintain their identity. This year we received funding from the EJHS Innovation Award to create self-care kits for our clients.



Community Outreach served 56 clients

Preet* says she has gotten robust support since entering the Community Outreach program. New to Edmonton, she wouldn't have community support if not for Outreach connecting her to resources that are "improving her relationships and making her a better parent." Through Outreach's guidance and advocacy, Preet was able to get the legal representation in her family matter, navigate her continued criminal matter, and get her Children's Services file transferred, resulting in the return of her daughter into her care after two years. Preet thanked her worker for "being on this journey with [her]."

In partnership with Edmonton Police Service, Aboriginal Counseling Services, Alberta Justice and Solicitor General, and the City of Edmonton, the **Nalah Centre** supports intimate-partner violence complainants as they navigate the overwhelming complexities of docket court. Nalah officially completed its pilot project and is now an established program operating under the Domestic Violence Justice Response.

Nalah served 1055 clients

Partner Check is excited to offer clients psychoeducational modules that parallel the content of the programming and treatment that their partners receive through AHS' Forensic Assessment and Community Services (FACS) clinic. This is primarily for individuals who want to understand what their partner is learning. The curriculum is ready and the modules themselves will be launched later this year.

Partner Check served 243 clients

Justine* came to Edmonton fleeing an abusive relationship. They struggled to find a place to live that felt safe due to the constant mis-gendering from potential landlords. Justine was finally able to achieve their vision of having a safe place to live with friends who rented them a room.

The **Furniture Program** and FIND were able to provide Justine with the items needed to make their room comfortable. FIND was willing to deliver different items than usual to accommodate Justine, such as bookshelves in place of a dresser and a TV for them to have one separate from other residents. Justine is looking forward to setting up the space and making it their own for them and their pets.

Furniture Program served 52 clients

*This symbol used throughout the report indicates that we're not using real names.

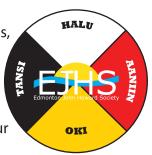




SUPPORT PROGRAMS

Edmonton Drug Treatment Court Services (EDTCS) supported the expansion of the provincial drug treatment courts by providing shadowing experience for staff from other cities and mentorship from the graduates working in the program as Life Skills and Recovery coaches and mentors.

Our program has also made significant efforts to provide access to indigenous cultural events, programs, treatment centres, and ceremony. Participants and staff have opportunities to attend ceremonies, smudge, pick medicines, and engage in other indigenous practices. We have created a dedicated space in the office that is reflective of indigenous culture to provide a place of safety and comfort. We also display indigenous artwork, medicines, and other materials throughout our space.



Edmonton Drug Treatment Court Services served 40 clients, accepted 15 new participants, and celebrated the graduation of 10

While all EDTCS graduates are worthy of recognition, we would like to highlight one participant that came into the program still in active addiction and looking at a two-year jail sentence. Garry* had spent a significant amount of his life experiencing homelessness as a result of his addiction, but he wanted to make a change. He embraced recovery and worked very hard through all of the requirements of our program. Prior to graduating from EDTCS, Garry was hired by Alberta Health Services as a peer support worker and now offers support to others who struggle with addiction.

The Drug Treatment Court Expansion completed its second year and is on target, despite the restrictions of COVID. As part of a three-year provincial expansion framework, Medicine Hat and Lethbridge Drug Treatment Courts opened and continued to be operational in the 2020 to 2021 fiscal year. The Red Deer and Grande Prairie Drug Treatment Courts opened in late fall of 2021 and continue to be operational into 2022. The Fort McMurray Drug Treatment Court start up is in progress.

The programs are operating as part of an Alberta Justice and Solicitor General (AJSG) initiative in partnership with EJHS. They're guided by national and provincial drug court standards and principles and recognized as a program of the justice system. The provincial framework for drug treatment court programs that is funded by AJSG and developed in partnership with our agency is the first of its kind in Canada. We are proud to be part of a life-changing program that is so impactful for people involved in the justice system and committing crimes to support their addiction.

Our Alternatives to Detention, Community Case Management and Supervision program continues to supervise individuals who have been released from detention and are facing removal from Canada. These people are unfortunately not eligible to access any financial support programs offered by government. Our program helps bridge this gap by giving them what they need to successfully reintegrate back into the community while awaiting resolution of their immigration case.

Alternatives to Detention, Community Case Management and Supervision served 13 clients

RESIDENTIAL SERVICES

Edmonton John Howard Society provides temporary housing to more than 400 adults and youth through seven residential treatment and community housing programs. **Independence Apartments** provides housing and supports to adult males on conditional release under the authority of the Parole Board of Canada. This year, renovations in the office area provided residents enhanced access to staff. We also created an indigenous space and are adding an indigenous support worker position.

Some of Independence Apartments' long-term clients transitioned out of the program this year—but they haven't said goodbye. They regularly check in with staff and continue to receive support, telling us we are their safe space. One client thanked us for following up with him and remembering him. "Recognition for any small victory can be deeply motivating. I have so many complicated worries that become obsessions, so it is nice to know there are people who help you remain accountable and explore solutions," he said. "After seven years of nothing but addiction, mental health issues, and the criminal justice system, it's a breath of fresh air to be treated like a human being again. It still catches me off guard to be treated politely and have pleasant interactions."

Independence Apartments served 107 clients

Like Independence Apartments, 101 Street Apartments is a community-based residential treatment facility for adult males on release under the authority of federal justice services. This year the program saw 24 successful resident releases. One resident who's been with the program for many years due to addictions issues had been working for a long time and was approved to transfer back home to B.C. to finish his last few months. Another resident who's been with the program for four years has learned how to control his emotions much better and has been employed for the longest period of time in his life.

101 Street Apartments served 120 clients

101 Street resident who has a passion for crafting stone and antler carvings.

His amazing artworks are a part of his transition requiring hard work, focus, and of course vision.









Journey Home is a transitional program providing long-term housing for adult males under the authority of the Alberta Review Board and AHS' Forensic Mental Health program. Originally located in a half duplex that had been renovated to house six clients, Journey Home moved into a larger building in 2021. The new location allows for increased personal space for clients, larger operational space for staff, more recreation space and room to grow the program.

Journey Home's clients identified physical wellness as an important part of mental wellness. The Journey Home team worked closely with the clients to apply for and successfully obtain the EJHS Innovation Award to build a home gym. One client put in a lot of time to help plan, order, and set up a fabulous home gym accessible to all of the program's clients.



Journey Home, Client Gym

Journey Home served 13 clients

During COVID, The LOFT, which provides a voluntary supportive living environment for youth between the ages of 16 and 24 who are homeless or at risk for homelessness, had to get creative. Staff modified games to require distancing in an attempt to continue building positive relationships with clients and create space for dialogue. Staff arranged trivia events, set up treasure hunts around the living areas, and promoted connection and conversation whenever safely possible. To promote healthy coping strategies, The LOFT purchased a heavy bag and boxing gloves for the Community League Rec Space. We also received a new X-Box with four controllers for staff and clients to use together.

The LOFT served 11 clients

Sam joined The LOFT through a referral from the Mennonite Centre for Newcomers. Sam was a member of an LGTBQIA+ program for newcomers called Rainbow Refuge; his journey to Canada from a country that heavily criminalized LGTBQIA+ people was possible through their Rainbow Railroad program.

Sam is a practising Muslim and is very connected to his faith. To connect him with his community, staff at The LOFT secured a \$400 donation to purchase an outfit so Sam could attend his first Eid al-Fitr celebration in Canada. Through these celebrations, Sam started building positive relationships and created a strong social network. As Sam settled in, he began to open up, sharing with staff his incredible talent as a fashion designer. Staff helped Sam put together a portfolio and created a resume and cover letter dedicated to obtaining positions in fashion and tailoring. The LOFT was able to help Sam get his first Canadian job. Due to an injury, Sam could not maintain this position; however, this motivated him to seriously start looking after his physical health.

Sam continues to stay in touch with The LOFT. During his most recent check-in, in April 2022, Sam informed staff that he'd be celebrating this year's Eid al-Fitr with the friends he met last year. Through Post-Program Outreach, staff connected Sam to the Africa Centre's Entrepreneurial Support Initiative, where his application passed the first step in potentially receiving funds to start his own small business for design. Sam's vision, goals, and passion are direct contributors to his success, and we look forward to seeing what the future holds for him.

This has been a year of innovation and renovation for the **NOVA** program, which provides harm reduction supportive living for youth aged 16 to 24 who are experiencing homelessness. With the EJHS Innovation Award, NOVA painted the common spaces of the building, adding beautiful feature walls and a doodle wall for youth to express themselves. NOVA and The LOFT were also successful in receiving funding from The Home Depot, Orange Door Project to hire an outreach worker to take youth to appointments and to follow up with those who move into independent living without a housing support team. NOVA youth and staff planted a garden and successfully grew lettuce, strawberries, and tomatoes. The youth enjoyed making fresh salads but did have to work to get the produce before the neighbourhood bunny did.

Madison* moved into NOVA as she was aging out of the group home she'd lived at for several years. This caused her to have anxiety attacks and to sometimes harm herself. Even through this high-stress time, Madison was determined to achieve her vision of having safety plans to address her anxiety and finding long-term housing. She worked with her support team and her caseworker at NOVA to apply for and get accepted into a supportive living environment. Madison was excited to move into Dreaming Rainbows with her support animals.

NOVA served 35 clients



NOVA clients and staff

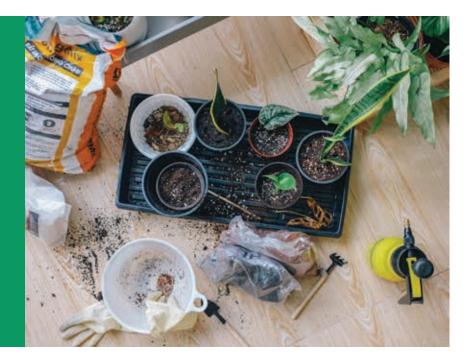
Donnelly House provides transitional housing for all genders 16 and over who are experiencing homelessness. Staff often take part in activities with clients, such as cooking, watching movies, and playing board games. Several staff expressed interest in starting a garden to grow vegetables and plants with clients. Spending time in the fresh air and sun would allow for staff and clients to engage safely while learning basic gardening skills. The idea was approved and staff worked hard to clear a space in the backyard to build a raised bed. Although the garden was built too late in the year for a successful harvest, clients were able to grow one pumpkin the size of an orange that was lovingly kept in the main office for months.

Good Worm Gardens, a community project focused on teaching the importance of composting and recycling, donated a grow tower with worms, dirt, grow lights, plants, and seeds. Staff and clients take turns watering, weeding, and feeding the tower—although several could do without the worms. Throughout the winter months, we were able to use this grow tower to create greenery in our space, a reminder of the warm spring to come. Our vision includes growing a healthy garden, using compost to fuel our plants, and encouraging participation from our clients.

Donnelly House supported Allison* when she transitioned to our program from the Edmonton Remand Centre. Allison had a history of substance use and being in and out of trouble with the law but was ready to start her life over. She was gentle in her care for others in the program, reached out when she needed help, attended her meetings, and maintained sobriety. She was motivated and it showed anytime she was met with a challenge. Allison stayed with the program for two months and, with the help of staff at Donnelly House and an external housing team, found her own apartment close to downtown Edmonton. She was so thankful for the support she received and has plans for school, relationship building, and finding a career.

Donnelly House served 41 clients

WHAT YOU PLANT
TODAY YOU WILL
HARVEST TOMORROW



ONE-ON-ONE SUPPORTS

WrapEd is one of our Adult and Youth Support Services (AYSS) programs for youth ages 16 to 24. It's a collaboration between EJHS, Edmonton Police Services, Multicultural Health Brokers, Native Counselling Services of Alberta, Reach Edmonton, and YOUCAN Youth Services. While in the program, youth are connected with people who can support them in making positive changes in all aspects of their lives.

In 2017, Leah* migrated with her family to Canada from a refugee camp in Liberia. After her father left the family, Leah and her siblings had to get jobs and earn money to support their mother. She was referred to WrapED by her school counsellor.

Leah opened up to the WrapED facilitator and disclosed she was seeking support for independent living, resources for a mental health therapist, and to get back into school. With the collaboration of Edmonton Public School staff and BGS Career Ventures, the WrapEd facilitator helped her return to school and apply for the learners benefit that

financially supported her. The WrapED program also connected her to the AHS' Access Open Minds program, which connected her to a youth therapist that she now visits once a week.

Leah was approved for an apartment and a Youth Housing First worker for one year. The youth worker will help her budget and create new goals for the future.



WrapED served 72 participants

Integrated Offender Management (IOM) is a partnership between EJHS, Edmonton Police Service (EPS), and RCMP. The partnership works with offenders who have complex needs and require additional time and supports to help them meet their goals and specific needs. Working closely with the Diversion and Desistance Branch of EPS has allowed the IOM team to secure positive partnerships with stakeholders to meet the needs of prolific and persistent offenders.

Jamil* signed on with IOM in January of 2022. At the time, Children's Services arranged for him to live with his girlfriend's grandparents, as he was living rough and had difficulties being housed. Jamil built a support team and used our Wraparound meetings (which gave him a model and facilitator for making positive change) to transition from Children's Services, obtain his identification, and secure his own apartment with the assistance of Bent Arrow. His former Children's Services worker says this is the best he has been doing in three years. This is the longest he's gone without being arrested or detained.

Another participant signed on to the IOM program in June 2021. Deena* built a support team and, through Wraparound meetings, has reinstated her AISH, attended pre-/post-natal care, gave birth to a daughter, maintained good contact with Children's Services, and actively attends residential treatment. She is scheduled to graduate from the program in April 2022, and will move into her own place. Her next goal will be to gain custody of her daughter and obtain a part-time job. Since being part of IOM, calls for services and interactions with EPS have decreased significantly.

Integrated Offender Management served 74 clients

Adult and Youth Support Services is open to people 16 years of age and older and provides one-on-one shortor long-term support to people with or without justice status on a first-come, first-served basis. Our team provides knowledge of community resources to help people with basic needs, housing, legal services, community meals, education, and counselling, as well as support for completing applications for employment, education, identification, funding, and more. We also assist with resume writing, job searches, and interviewing and provide ongoing employment support.

Our Adult and Youth Support Workers support and serve some of our most vulnerable community members. They empower our participants to reach their goals and to have a voice and create a safe, supportive environment as participants begin to make changes in their lives.

Adult Support Services also provides information and assistance with Record Suspensions, assists with pre- and post-release planning for people transitioning from prison into the community, and provides support to those who have loved ones in the criminal justice system.

Adult Support Services served 386 clients

Building Foundations provides self-study workbooks on employment preparation, financial literacy, and anger management. These workbooks help participants identify and build on their skills and capacities to better their chances of obtaining employment, understand their financial realities, and recognize their anger. A certificate of completion is provided to those who complete the self-study workbooks.

Building Foundations Workshops in anger management, employment, and financial literacy served 64 clients



Thank you for sticking with me. Now I will show you the good that will come from your trust.

Adult Support Services - 700 Socks Donated

REE*START (Resources, Education, Employment, Support, Teaching, Advocacy, Respect, Transition) supports and empowers youth to make healthy life choices by promoting independence and helping them develop positive support systems so they have skills and knowledge to transition into adulthood.

Unfortunately, the REE*START program, in operation since 1999, was closed June 20, 2021, due to loss of funding. During the closure of the program, youth were held accountable for creating and completing goals for a successful transition.

We have a facilitator at **Edmonton Remand Centre** leading workshops on communications, financial literacy, stress management, employment prep, and pre-release planning on various units on a weekly rotation. Due to COVID, we are providing both in-person and self-study workbooks.

Served 328 clients at Edmonton Remand Centre

The **Community Assessment and Parole Supervision (**CAPS) program interviews individuals who act as community supports to assess their suitability in assisting offenders with reintegration upon release. We completed an average of 54 community assessments per month over the last year by telephone.

Community Assessment and Parole Supervision served 600 clients

Youth Housing First transformed their work space to allow for a safe place for staff and youth to work from or attend appointments. The main office for the housing support workers was expanded and the team continues to make it a safe space for all youth we serve; hanging a pride flag, Indigenous art, adding our core values, and providing medicine boxes.

Youth Housing First served 60 youth

Ruby* had to work really hard to secure income as she has barriers to employment. She applied for AISH with the help of her support team and her housing support worker. Although denied at first, she appealed the decision and was approved. Ruby acknowledged that she needed support with her income and budgeting. Ruby's housing support worker helped her apply to the e4c Financial Management Hub. With their assistance, she got a public trustee to help her with monthly finances and to ensure she paid her rent and bills on time to prevent eviction or her phone being turned off.





Indigenous Art



TEAMWORK

2021 was a historical year for all Indigenous Canadians. EJHS is continuing to share the history and legacy of residential schools and providing skill-based training on intercultural competency. EJHS' Truth and Reconciliation **Committee** (TRC) has implemented calls to action of the Truth and Reconciliation Commission. The TRC is working to eliminate the overrepresentation of indigenous people in custody and providing more supports for indigenous programming in our halfway houses.

#30: Eliminate the overrepresentation of Aboriginal people in custody over the next decade

#37: Provide more supports for Aboriginal programming in halfway houses and parole services

#92: Corporate sector in Canada to adopt the United Nations Declaration on the Rights of Indigenous People

EJHS' TRC continued online Indigenous Awareness Workshops. Medicine shadow boxes have been displayed in all units showcasing four medicines and their usage. We continued making our Hello Medicine Wheel Language Pins, distributing them at various events. A new pin was created to acknowledge September 30 "Every Child Matters" and distributed to all staff. We also approved hiring a part-time Indigenous Mentor to work with the TRC. Two TRC members attended the first virtual online National Indigenous Mental Health Conference. There were a few special ceremonies held to acknowledge renewal and loss as well as a ceremony of optimism.

EJHS staff attended a special ceremony in remembrance of the first public announcement of the 215 children who were students of the Kamloops Indian Residential School. We were privileged to have clients from Edmonton Drug Court Service who conducted a special hand drum song while staff participated in a smudge to acknowledge a historical loss.

EJHS leadership acknowledged National Indigenous Truth and Reconciliation Day and Orange Shirt Day. It was important for EJHS'TRC committee to also acknowledge the day. Committee members attended events within the city including the Fort Edmonton Park Indigenous Peoples Experience, Indigenous Arts Park and also watched "Elder in the Making".

To end the year, the TRC hosted Métis Awareness Week in November. We had a brown bag lunch and showed a video called, "We know who we are: five generations of Metis resilience" by Emerald UnRuh. A discussion followed, with staff sharing the importance of knowing one's history and how they are reclaiming their Métis identity in their own lives.

A Celebration of Diversity Committee (ACDC) hosted five Cultural Consciousness trainings this year. The committee also identified importance of language and compiled a list of all staff who speak multiple languages to support translation for clients in programs across the agency.







Volunteering can help us develop empathy, as we see the world through the eyes of others. It connects people from diverse backgrounds and life experiences, expanding our views and creating stronger, more connected communities and bigger visions for the future. Thank you to our volunteers for your compassion and commitment. Program support volunteers Ken Ngan, Ed Quao, Bob Franke, Jocelan Yeomen, Hannah Mahon, and Abby Ralph accumulated 1093.60 volunteer hours in the Edmonton Drug Treatment Service Program and the Family Violence Prevention Centre. Board members also gave freely of their time and talent towards our mission during the last year.

During the past year staff participated in ongoing promotion of agency programs and services through virtual career fairs, criminal justice education presentations, and speaking engagements with organizations in the community. They also participated in United Way Community Impact speaking engagements to inspire social change during our United Way Campaign and in several other virtual activities, connecting us to new groups and raising our profile in the broader community. This year's in-house United Way Campaign raised an outstanding \$14,660.68

Extra Mile Award – Blake Harris has brought forth great ideas to improve the NOVA program for residents and staff. Recently, he temporarily moved over to the Youth Housing First program to provide extra support to staff and youth. Blake has done an incredible job learning how to work within the community to best support the youth, landlords, and other agency partners at e4c and Homeward Trust. He brings a compassionate, informed, fun perspective to the important work of the ACDC and is always looking to improve the cultural safety of both staff and clients.

Peer Recognition Award – Kezia Wright has embraced the creation of a new program with a positive attitude and willingness to work through the glitches. She provides exceptional support to her clients and is always looking for ways to improve the "system" and find innovative ways to help those she serves. She is organized, personable, and believes in the positive possibilities for our city and clients. Kezia makes time for every client, staff, and repair person that she interacts with. She always gives people the benefit of the doubt, and treats everyone with respect regardless of the situation.

Ken Schultz Award – Theodora Egor is always one of the first to volunteer for extra hours or to change her schedule to assist with shift coverage. She is a self-motivated and very hard-working part-time staff member and a leader, even though she likely wouldn't describe herself that way. She works hard for the clients and always shows them patience and respect. Theodora seems to effortlessly build rapport with our clients, working with kindness and understanding. She is even-tempered and can de-escalate clients, all while reinforcing rules.



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Alberta Community and Social Services

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Correctional Service Canada

Homeward Trust Edmonton

Reach Edmonton Council

The Calgary John Howard Society

The Edmonton Police Services (City of Edmonton)

The Home Depot Canada Foundation

The John Howard Society of Canada

The Stollery Charitable Foundation

United Way, Alberta Capital Region



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ROBIN MURRAY AWARD – KAELA HENDRA

Over the years, Kaela has proven she has all the qualities of a nominee for the Robin Murray Award: collaboration, compassion, and congeniality. In her work as a frontline staff member, and as she moved into management, Kaela has always demonstrated that she leads with collaboration and compassion. She has taken the time to develop the EJHS TRC and continues to learn and grow in this area. Kaela has also led the ACDC and designed a long-term plan so the agency will continue to grow and develop in these areas. The cultural understanding and empathy definitely stand out; Kaela has empowered me every step of the way." – staff nomination



Kaela Hendra and Robin Murray

Edmonton John Howard Society
Statement of Revenues and Expenditures

Year Ended March 31	2022	2021
Revenues		
Correctional Service Canada	\$ 3,925,933	\$ 3,925,531
Homeward Trust	1,937,320	1,877,660
Alberta Justice & Solicitor General	1,735,066	2,223,373
Alberta Health Services - operations	1,364,572	1,352,915
Other	1,344,748	948,048
Alberta Community and Social Services	453,296	421,270
City of Edmonton	254,187	-
United Way, Alberta Capital Region	233,369	402,512
REACH Edmonton Council	113,496	124,229
Amortization of deferred contributions		
capital assets	<u>89,768</u>	<u> </u>
	<u>11,451,755</u>	<u>11,383,038</u>
Expenditures		
Salaries and benefits	8,032,690	8,223,845
Food services	418,105	494,153
Amortization	220,467	241,144
Service charges	56,915	62,874
Other	<u>2,746,770</u>	2,374,207
	<u>11,474,947</u>	11,396,223
Deficiency of revenues over expenditures	\$ (23,192)	\$ (13,185)
Statement of Financial Position		
Statement of Financial Position March 31	2022	2021
Mai or o		2021
Assets		
Current	1,532,696	1,329,223
Investment	4 00 - 000	504,245
Capital assets	1,835,280	1,853,681
Intangible asset	286,838	327,101
	\$ 3,654,814	\$ 4,014,250
Liabilities		
Current	1,110,812	1,416,988
Long-term	<u>784,305</u>	814,373
	1,895,117	2,231,361
Net Assets		
Internally restricted by board policy	425,489	420,085
Invested in capital assets	1,334,208	1,362,804
	1,759,697	1,782,889
	\$ 3,654,814	\$ 4,014,250

The above financial summary is prepared from financial statements audited by Grant Thornton LLP. Complete financial statements, including the auditor's report, may be obtained by contacting us directly at (780) 428 7590.

Years of Service – May 3, 2019, to June 2, 2022

35 Years: Charlotte Durham-Knight, Ann Howlett, Jay Schreiner

30 Years: Peter Breen, Liz Lacika, John Weeks

25 Years: Marc Bessette

20 Years: Tony Pearson

15 Years: Jeanne Cartwright, Shawna Christensen, Ronald MacLellan, Stefan Maslyk, Lynn Prince

10 Years: Ashleigh Bean, Karie Burchill, Jill Davis, Amy-Noelle Fokkema, Kerry Hilton, Joshua Leblanc, Olive Lorimer, Karen Popik, Sara Riddle, Thea Walter

5 Years: Jessica Bradley, Lorraine Brown, Grace Froese, Lori Gilson, Blake Harris, Sarah Holmes, Donny Kinistino, Natasha Lacika, Althia McLeod, Lisa Morgon, Crystal Penner, Kim Phua, Laura Quaale, Hillary Sampson, Pamela Spurvey, Vicky Tang, Duminda Weeratunga

3 Years: Danica Bechard, Shea-Lyn Boychuk, Adrian Bruff, Brad Christensen, Samantha Desjarlais, Judy Fillion, Trevor Gandire, Lori Gilson, Jameson Green, Blake Harris, Helen Henriquez, Boniface Iloka, Olivia Jones, Aly Kamara, Miles Knudsen, Montana Kootenay, Jamila Lambert-Williams, Mel Li, Kimberly Miller, Daya Montakhebi, Alicia Ohlman, Kaiesha Oliver, Shawn Pasternak, Kim Phua, Katrina Poloway, Laura Quaale, Rebecca Shepherd, Kristin Simpson, Monika Sorokowsky, Jesse Tjepkema, Deshay Wachilonga, May Zheng



If you were 100 percent successful, what would our community look like? What would be different? For whom?