



DOMESTIC VIOLENCE COMPLAINT ASSISTANCE PROGRAM (DVCAP)

Referral

Referrals are received from Nalah Centre, Crown's office, community agencies, self-referrals

Assignment

Files are assigned to one of three court support workers (CSW). DVCAP office is located in the Edmonton courthouse outside of Courtroom 268.

dvcap@myencompass.ca
780-422-0721

**DVCAP supports
complainants through
domestic violence trials**

Services

Services are provided to complainants by phone, email, and in person. These services may include court preparation and accompaniment, information about the criminal court process (including court updates and outcomes), assistance with communication with Crown Prosecutors, referrals to community agencies, safety planning, and help completing Victim of Crime documents.

Remote Testimony Room

The Remote Testimony Room is a safe space available at the downtown enCompass building where complainants can participate in court proceedings without being in the physical presence of the accused. This new initiative is grounded in trauma-informed best practices and supports the rights guaranteed by the *Canadian Victims Bill of Rights*, including protection from intimidation and retaliation.