

Annual Report

2024/2025



LETTER FROM THE CEO & BOARD CHAIR

The past few years have been all about building — building our story, our team, and bold new ways to support community safety and wellbeing.

We retired a 50-year legacy plan and launched a focused, future-forward strategy. We invested in the backbone of our organization — from HR to IT to Communications — and rolled out innovative programs that help individuals across Edmonton live safe, stable, and meaningful lives.

2024 was a turning point. We marked 75 years of service and reintroduced ourselves to the city we love with a bold new brand: enCompass Community Safety Agency. It reflects not just who we are — but who we serve and the future we’re helping shape.

While our roots are in community safety, our reach goes further. Our name now reflects the power we help unlock in people — the power to build agency, resilience, and connection.

If this year taught us anything, it’s this: we all have the capacity to build the life we want — it starts with support, perseverance, and someone walking alongside us. At enCompass, we’re proud to be the agency that walks alongside more than 3,000 individuals each year.



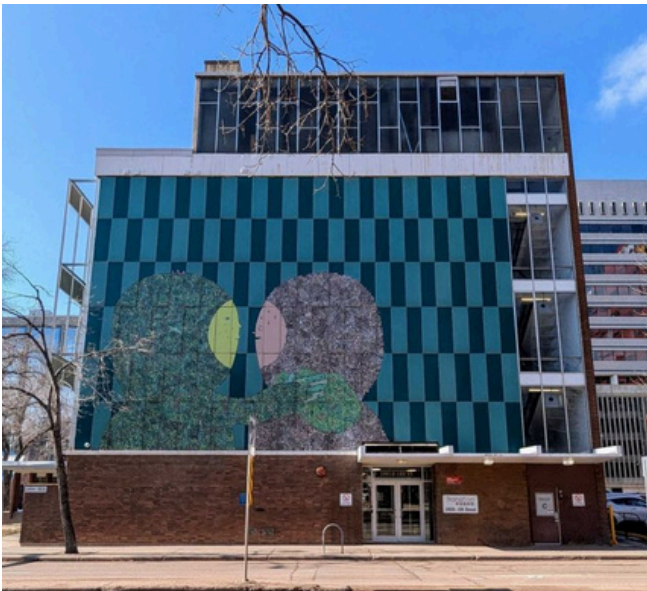
DeAnn Hunter

DeAnn Hunter
CEO



Marissa Tordoff

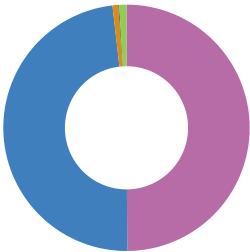
Marissa Tordoff
Board Chair



3200 CLIENTS SERVED

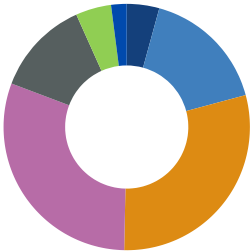
Genders supported

Woman	49.9%
Man	48.3%
Non-Binary	0.8%
Two-Spirit	0.1%
Other	0.9%



Ages supported

0-17	4.3%
18-24	16.6%
25-34	29.5%
35-44	30.4%
45-54	12.6%
55-64	4.7%
65+	2.0%



Ethnicities supported

Indigenous	39.9%
Not Born in Canada	17.8%
Unspecified	42.3%



PROGRAM HIGHLIGHTS

COMMUNITY

Embracing Inclusion and Cultural Connection

- Established the Client Advisory Committee to incorporate lived experiences into service improvements.
- Enhanced inclusivity by growing cultural support with Indigenous workers, Elders, dedicated cultural rooms, and safe spaces for LGBTQ2S+ individuals through the Rainbow Ready committee.
- Hosted our first client Pop Up shop, giving individuals a platform to showcase and sell their creative goods.



70+

Clients supported by IDVRT in the first 3 months

SAFETY

Expanding Family Violence Support Services

- The Integrated Domestic Violence Response Team (IDVRT) managed high-risk situations through collaborative efforts across multiple agencies.
- Developed Willow Way, a peer support program for victims of violence that offers a safe space for survivors to connect, share experiences, and encourage each other.
- Partnered with Riseup Society to offer free on-site counseling services for victims of family violence, ensuring timely and accessible emotional support within the community.



1,198

Clients supported to navigate the criminal court system

AGENCY

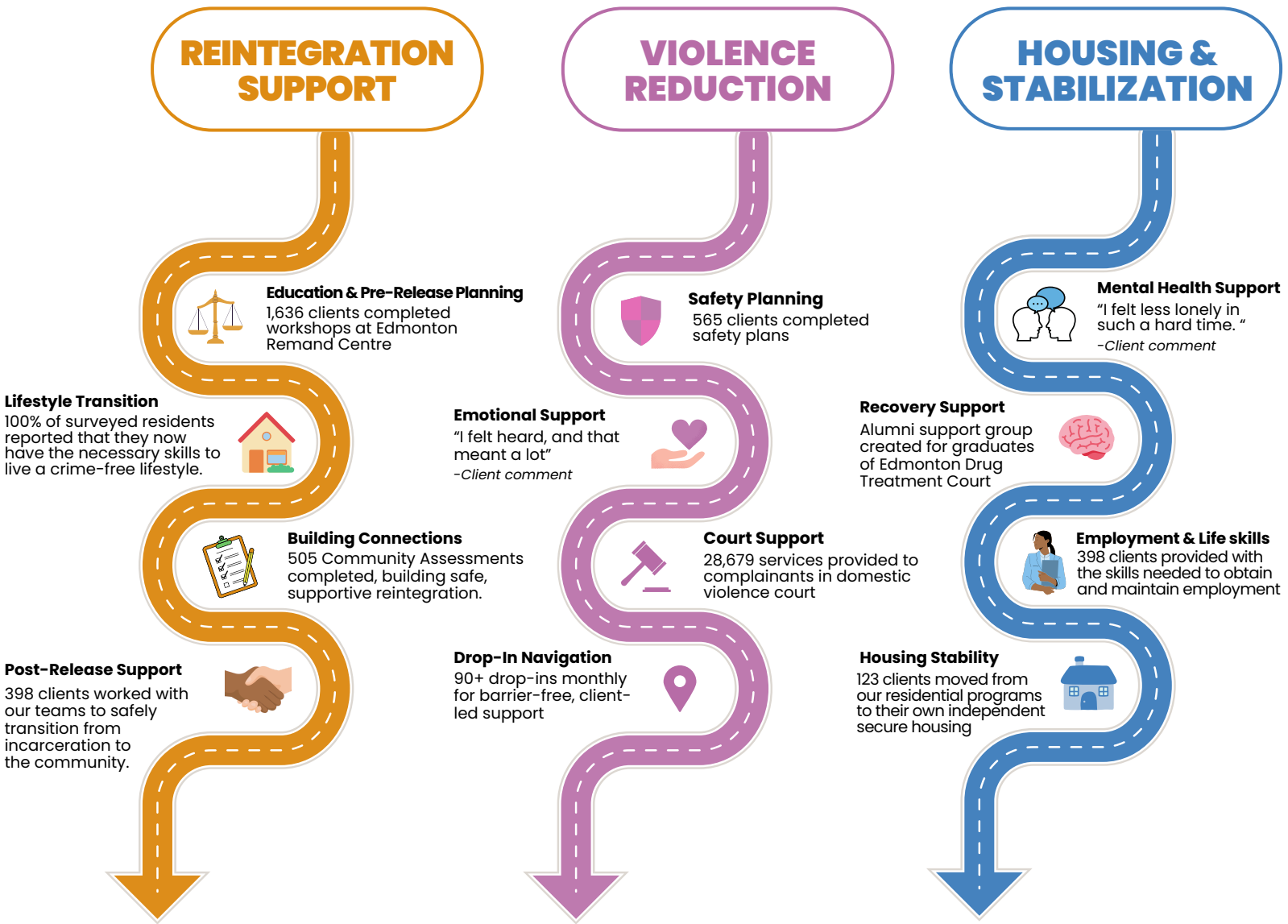
Addressing Barriers and Promoting Reintegration

- Launched tattoo removal services to help individuals eliminate barriers to employment and reintegration.
- Enhanced our reintegration services with four citywide workers in partnership with Provincial Corrections, including inreach programs at the Edmonton Remand Centre to support justice-involved individuals.
- Strengthened our workforce to better support clients by incorporating expertise in psychology, social work, and recreation, ensuring services are tailored to meet individuals where they are and address their unique and evolving needs.



PAVING THE WAY TO COMMUNITY SAFETY

The Impact of Wrap-Around Supports



COMMUNITY SAFETY

A Path to Recovery

A participant entered Edmonton Drug Treatment Court after years of incarceration, crime, substance use, and homelessness. Sleeping on street grates and relying on community supports, he was initially distrustful of government systems. Over 14 months, he transformed into a self-advocate and active recovery member, volunteering with the Salvation Army and securing a job as a Community Ministries Worker. He continues to support peers through the program's alumni group.

New Beginnings

A mom and her six-year-old daughter lived in an empty home, with the daughter often questioning why their house was different from others. Just before her birthday, we delivered furniture that transformed their space and spirits. The daughter's excitement filled their home, and for the first time, her mom hosted a real birthday party in a warm, welcoming space. With the addition of a laptop for online schooling and support to secure a stable job, their journey is now one of stability and hope.

Family Foundations

A young couple expecting their first child turned to enCompass for support as they navigated the challenges of finding stable housing. Through the Youth Housing First program, they were able to secure a safe and welcoming home just in time for their baby's arrival, providing a foundation of stability during a pivotal moment in their lives. With this newfound security, they reached their goal of traveling to introduce their newborn to family living outside the city.

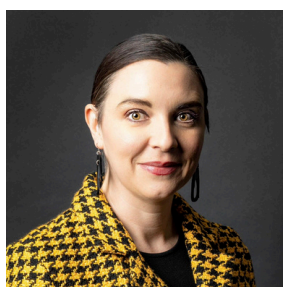
BOARD OF DIRECTORS



IN MEMORY OF GREG ERICKSON (1963 – 2024)

Greg was a cherished member of enCompass, serving with dedication and heart on our Board from 2008 to 2016, including time as Board Chair, and returning for another term in 2018. As a clinical psychologist, he brought deep insight into mental health and governance, but it was his kindness, wisdom, and ability to bring warmth to even the toughest conversations that truly set him apart. Greg's impact on our work and our lives was profound, and he will be deeply missed.

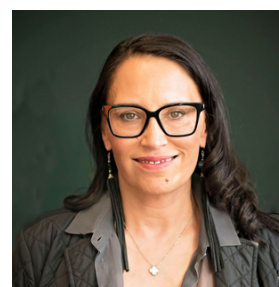
THANK YOU TO OUR BOARD OF DIRECTORS



Marissa Tordoff
Chair



Dan Yereniuk
Vice Chair



Christine Moore
Treasurer



Steve Burford
Director



Sarah Fox-Junker
Director



Kim Collister
Director



Andre Tinio
Member at Large



Stefan Rutkowski
Director



Brandon Makowecki
Director



Melissa Santoro
Director



Erika Rebus
Director



THANK YOU FOR YOUR SUPPORT!

Funders

Alberta Children and Family Services
 Alberta Justice
 Alberta Public Safety and Emergency Services
 Anonymous Donor
 Canadian Red Cross
 City of Edmonton
 Compassionate Listening Society
 Government of Canada (Correctional Services Canada)
 ECSA Charitable Properties
 Edmonton Community Foundation
 Edmonton Police Service
 Eldon & Anne Foote Fund
 Government of Alberta
 Homeward Trust Edmonton
 RBC Royal Bank
 REACH Edmonton Council
 Recovery Alberta
 The Home Depot Canada Foundation
 John Howard Society of Canada
 The Stollery Charitable Foundation
 United Way, Alberta Capital Region

Donors

Andrew Davis
 Bill McMullen
 Brightview Landscapes Ltd
 Calvin Binnema
 Claire MacDonald
 Dan Yereniuk
 Danielle Mielke
 David and Joan Laurie
 David Riediger
 Ed & Michelle Andrews
 Erika Rebus
 George Matteotti
 Heather Bessey
 Jonathan Parrish
 Kean Lehtinen
 Leah Ramoutar
 Marilyn Mucha
 Norman Fong
 Richard Hibbard
 Tracy Purdon
 Vanessa Heron

“The youth know
 this is a safe
 space they can
 access no matter
 the barriers or
 circumstances
 they are facing”

— Stakeholder comment

Thank You to Our Community Partners

We are so grateful for the support of our community partners this year. Your collaboration has made a real difference in helping us build safer and stronger communities.

Thank you for being such an important part of our work. We look forward to continuing to make a positive impact together.

“We value and appreciate the effort you are making to support clients transition from incarceration to community, which is a vulnerable time for our folks.”

— Stakeholder comment

FINANCIAL SUMMARY

2024 / 2025

enCompass Community Safety Agency Society (formerly Edmonton John Howard Society) Statement of Revenues and Expenditures

Year ended March 31	2025	2024
Revenues		
Correctional Service Canada	\$ 4,449,982	\$ 4,369,904
Homeward Trust Edmonton	2,400,221	1,933,272
Recovery Alberta	1,494,042	1,467,595
Alberta Public Safety and Emergency Services	1,256,524	981,383
Other	737,174	675,526
Alberta Justice	721,371	680,320
Alberta Children & Family Services	513,550	453,226
Project grants	391,061	37,591
John Howard Society of Canada (CBSA)	338,611	275,622
Edmonton Police Service	226,221	127,500
United Way, Alberta Capital Region	150,000	200,360
City of Edmonton	108,678	-
Amortization of deferred contributions - capital assets	108,383	103,791
REACH Edmonton Council	93,992	103,959
	<u>12,989,810</u>	<u>11,410,049</u>
Expenditures		
Salaries and benefits	8,655,077	7,472,629
Premises	1,428,173	1,912,216
Financial assistance	598,364	352,162
Food services	468,755	459,394
Amortization	209,619	213,727
Service charges	94,807	65,720
Other	1,555,290	1,033,683
	<u>13,010,085</u>	<u>11,509,531</u>
Deficiency of revenues over expenditures	\$ <u>(20,275)</u>	\$ <u>(99,482)</u>

Statement of Financial Position

March 31	2025	2024
Assets		
Current	3,097,928	2,473,164
Capital assets	1,656,268	1,760,450
Intangible assets	166,050	206,313
	<u>\$ 4,920,246</u>	<u>\$ 4,439,927</u>
Liabilities		
Current	2,536,514	1,992,714
Long-term	796,001	839,207
	<u>3,332,515</u>	<u>2,831,921</u>
Net Assets		
Internally restricted by board policy	565,013	484,052
Invested in capital assets	1,022,718	1,123,954
	<u>1,587,731</u>	<u>1,608,006</u>
	<u>\$ 4,920,246</u>	<u>\$ 4,439,927</u>

The above financial summary is prepared from financial statements audited by Doane Grant Thornton LLP. Complete financial statements, including the auditor's report, may be obtained by contacting us directly at (780) 428 7590.



LAND ACKNOWLEDGEMENT

The land that surrounds us is part of who we are; it reflects our histories. enCompass acknowledges that we are sharing the land that has been traditionally inhabited by many Indigenous Peoples including the Cree, Blackfoot, Métis, Nakota Sioux, Iroquois, Dene, Ojibway, and Inuit people. As an act of respect, we acknowledge that we are on the traditional lands, referred to as Treaty 6 Territory and that the City of Edmonton and all the people here are beneficiaries of this peace and friendship treaty. In furtherance of this statement, enCompass acknowledges that there is an integral relationship created between these stated facts. enCompass recognizes and honors this traditional pact between the two nations and is actively working towards creating places of safety, respect, and dignity for all people who enter into this space with us. This statement is a commitment to the relationships that are to come, the relationships of the present, and the relationships of our history with the Indigenous Peoples of Canada. Our stance is united with the Indigenous Peoples of Canada.